

# INFORMATION SHEET

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## Soft skills in interpreters working in domestic violence police interview settings

### Project Overview

This project is being completed by Ning Guo as a research project for the Doctor of Philosophy regarding exploring interpreters' emotional well-being and soft skill training regarding well-being when serving the public. Ning is supervised by A/Professor Olav Muurlink, a social psychologist, and Dr Shane Doyle, both of Central Queensland University.

### Participation Procedure

You are invited to participate in interviews that consist of narrating the experience of interpreting in domestic violence contexts, your understanding of how procedures and context impact your practice and emotional state, the strategies to cope with the challenges of this work, and a discussion about professional training gained from interpreting curriculum. The interview will be audio-recorded with your consent, and no identifying material will be stored with the audio record of the interview.

The interview will be held online mode using Teams/Zoom software. Online interviews will be available for participants nationwide. Completion of the interview will take around 50-60 minutes which allows sufficient time for us to talk with each other.

Participation in this project will not affect your employment or association with the University.

### Benefits and Risks

A \$50 Woolworths Gift Card will be issued to participants who complete the interview. However, it is expected that this project may benefit the field of study relating to the well-being of people who serve the public. Sharing your experience and strategies may help other people who are in a similar situation.

Risks may include inconvenience for your time taken to attend and complete the interview, and the researcher may ask some sensitive questions relating to your work in the domestic violence setting which has the potential to upset you. If that happens the researcher will cease the interview to enable you to feel less uncomfortable. If you are concerned, you can obtain support from your General Practitioner, your Employee Assistance Program, or Lifeline (131114).

### Confidentiality / Anonymity


The interview will not collect any identifying information; your responses will be confidential.

Data will be securely stored in accordance with the CQUniversity policies.

### Outcome

The results of this research will be used in a thesis and research publications or conference papers. All such communications will preserve your anonymity.

### Consent



Your consent to participate in this project will be obtained through your completion of the accompanying Informed Consent Form, which you can complete and return to us electronically, with wording that indicates your consent, such as “I’ve read the info sheet and completed the consent form; please regard this as my informed consent.”

## **Right to Withdraw**

Your participation is voluntary. Every participant is free to end the interview, without penalty, at any time, by informing the interviewer. Any data already provided will be withdrawn. If you complete the interview, once data analysis has commenced, it will not be possible to withdraw individual data due to the anonymity of the preserved data.

## **Feedback**

A short summary of the project’s findings in plain English will be available at the conclusion of the project. If you would like a copy to be sent to you, please indicate this on the consent form, or email the student researcher on [ning.guo@cquemail.com](mailto:ning.guo@cquemail.com).

## **Questions/ Further Information**

If you have any questions about this project, please contact the Project Supervisor Olav Muurlink via [o.muurlink@cqu.edu.au](mailto:o.muurlink@cqu.edu.au) or the student Ning Guo via [ning.guo@cquemail.com](mailto:ning.guo@cquemail.com)

*Please contact Central Queensland University’s Research Division (Tel: 07 4923 2603; E-mail: [ethics@cqu.edu.au](mailto:ethics@cqu.edu.au); Mailing address: Building 32, CQUniversity, 554-700 Yaamba Road, Norman Gardens QLD 4701) should there be any concerns about the nature and/or conduct of this research project.*

This project has been approved by the CQUniversity Human Research Ethics Committee, approval number 22952.